

HOW TO USE THE FEATURES ON YOUR MAJICJACK PHONE SYSTEM

How to Record a Voice Mail Greeting for Magic Jack

STEP 1 Call our Magic Jack number from a phone that is currently connected to the device or click the "VMAIL" icon on the Magic Jack software.

STEP 2 Press the star key (*) when you hear the voice recording.

STEP 3 Enter your password. If this is the first time you're accessing your voice mail box, then use the default password of 1234.

STEP 4 Press 0 for mailbox options. Once you're in the mailbox options you have the option to change your unavailable message (option 1), busy message (option 2), record your name (option 3), record a temporary greeting (option 4) and change your password (option 5). If you're still using the default password, now is your chance to change it.

STEP 5 Select the corresponding number for the option you want to record. Once you're done recording your Magic Jack voice mail greeting press the pound (#) key.

STEP 6 Listen, accept or re-record your voice mail greeting. After you listen to your message (option 1) decide whether to accept (option 2) or re-record your message (option 3). After you're satisfied with your new message, you can go back to the main menu (press *) or hang up to end the call.

How to Retrieve Voicemail From MagicJack

FROM YOUR PHONE

STEP 1 Dial your MagicJack telephone number from any phone.

STEP 2 Press the "*" when you hear your voicemail greeting.

STEP 3 Enter your personal identification number when prompted.

FROM YOUR EMAIL

STEP 1 Log in to the email account you use to receive MagicJack emails.

STEP 2 Click on the email containing a voicemail notification from MagicJack.

STEP 3 Click on the .WAV attachment and select the option to play the message. You can also choose the save the message to your computer.

To change your caller ID, email where message get sent and other things not covered here, please reach out to bert@jvdusa.com

